

Chromebook Update Instructions

Information Technology

February 2019

There may be times when Chromebooks don't work right. You might be able to solve the issue yourself by updating your Chromebooks!

Step 1

Make sure the Chromebook is connected to OVSD-Secure. If not, you'll need to call x1200. Click **Browse as Guest** in the bottom toolbar.

Step 2

Click the three dots in the upper right hand corner. Then click **Settings**.

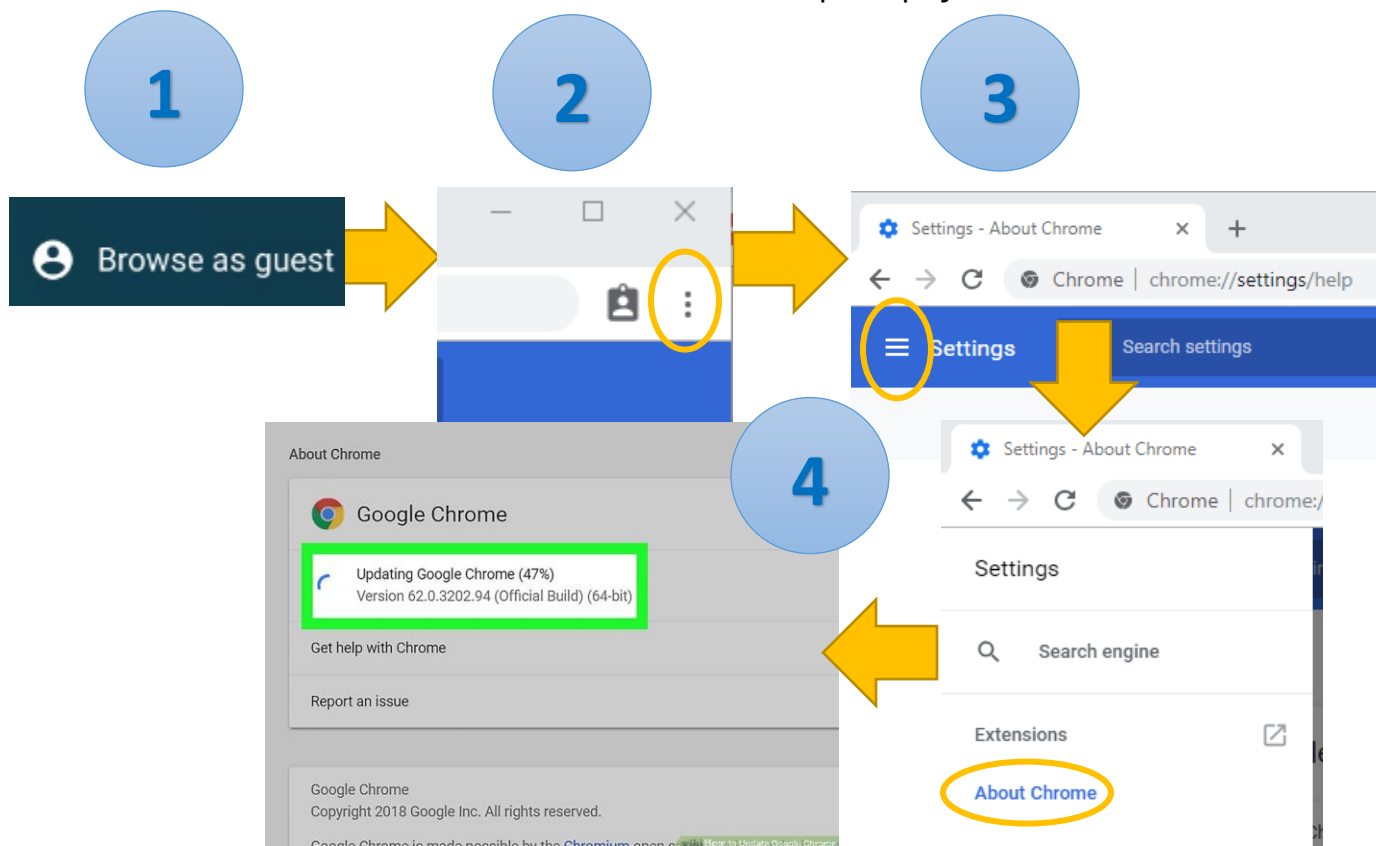
Step 3

On the left hand side, click the three "sandwich" lines, then click **About Chrome**.

Step 4

Chrome OS should begin checking for updates; if not, click **Check for updates**.
If it says it's up to date, and your issue is still not resolved, please submit a ticket at www.ovsd.org/helpdesk

Otherwise, it will take about 10 minutes, then prompt you to restart the Chromebook.



Ocean View
School District

Information Technology

x1200

ovsd.org/helpdesk